



The Newsletter of the Screen Actors Guild –
Producers Pension and Health Plans

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New Mental Health and Chemical Dependency Network For 2004

Current Benefits Will Remain The Same

Effective January 1, 2004, the Plan's mental health and chemical dependency benefits will be administered by ValueOptions. ValueOptions provides mental health and substance abuse services for over 20 million individuals, including participants in the AFTRA Health Fund.

The Board of Trustees periodically reviews the networks used by the Health Plan to ensure that the best possible networks are available to participants. ValueOptions was selected as the new network for mental health and chemical dependency because it has the largest number of providers nationwide and the lowest administrative fees. This change will give you a wider selection of providers while saving the Plan money.

Benefits and coverage, as well as authorization for care, will remain the same. Benefits are available only through providers in the ValueOptions network, and authorization by ValueOptions is required for all care. Nationwide, ValueOptions has over 98,000 network providers including psychiatrists, psychologists, social workers and counselors, as well as facilities and outpatient treatment programs. Most providers currently used by our participants are already in the ValueOptions network, and ValueOptions is committed to expanding its network to avoid any disruption in care. For care through December 31, 2003, you must continue to utilize the

current network provided by United Behavioral Health (UBH).

Beginning on or after January 1, 2004, if you require the services of a ValueOptions provider, call toll-free, (866) 277-5383. This phone number is exclusively for participants in the SAG – Producers Health Plan, and is available 24-hours, seven days a week. A behavioral health professional will guide you in selecting a network provider that specializes in your area of need. Services provided through ValueOptions are completely confidential.

To determine if your current provider is already a part of the ValueOptions network, you may visit ValueOptions SAG specific Web site: www.valueoptions.com/sagph, which contains provider lists for all areas of the country. You may also call your provider's office and ask if he or she is part of the network, or you may call the ValueOptions toll-free line for verification. If your current provider is not already a member of the ValueOptions network, he or she may apply to join by calling the ValueOptions toll-free line for the SAG – Producers Health Plan at: (866) 277-5383.

For Authorization and/or Network Provider Information

Toll-free: (866) 277-5383
Hearing impaired: (800) 477-4624
ValueOptions SAG Specific Web site:
www.valueoptions.com/sagph

For an explanation of your mental health and chemical dependency benefits, please refer to your Health Plan Summary Plan Description (SPD) or visit our Web site: www.sagph.org. ■

Pay Your Health Plan Premiums With a Credit Card — Online or by Phone

For premiums due on or after January 1, 2004

To give you more flexibility in paying your Health Plan premium, we are creating two alternative methods of payment — both of which allow you the convenience of paying by credit card. **Web Pay** and **Phone Pay** will be available for both Earned and Self-Pay premiums due on or after January 1, 2004. Both options should be available to accept payment beginning December 1, 2003. You may use the following credit cards: Visa, MasterCard, American Express, and Discover.

Web Pay

This option allows you to pay online with a credit card. It requires that you first register on our Web site, www.sagph.org, to obtain a user name and a password. You are encouraged to login and register well in advance of the January 1st effective date because your personal password is mailed to you from the Plan Office and can take several days to arrive. Payments made through Web Pay will be nonrecurring, which means that the Plan does not automatically charge your credit card every time payment is due. You will still receive premium payment coupons from the Plan. If you choose to pay online, simply login to our secure Web site and enter your credit card information. You will have the option of paying the entire yearly premium at one time and you will get instant confirmation that your payment has been received.



Phone Pay

This option allows you to pay over the telephone with a credit card. When a premium is due, simply call the Plan Office and access the Automated Information Center (AIC). Follow the voice prompts for payment of premiums. You also have the option to pay the entire yearly premium at one time. You will get instant confirmation of payment. For your security this is an automated system. A Participant Services representative will not be available to take your credit card information. Payment through the Phone Pay option is also nonrecurring.

Using either of the two new payment options will not only give you more flexibility and convenience, it will also save the Plan money. This is important because reducing the Plan's operating costs helps preserve your health benefits. ■

New Address For Delta Dental

If you need to file a claim with Delta Dental, the Plan's nationwide dental network, use the new address below. The phone number remains the same.

Delta Dental Plan of California
P.O. Box 997330
Sacramento, CA 95899-7330
(800) 846-7418

Post Card Reminders To Be Eliminated 1/1/2004

Currently, the Plan mails a post card reminder to alert you when a Health Plan premium is coming due. To help reduce the Plan's formidable printing and mailing costs, the post card reminders will be eliminated January 1, 2004.

Earned participants will continue to receive quarterly payment coupons approximately one month in advance of the due date. Self-pay participants will continue to receive up to a year of premium coupons at the time of enrollment. **It is your responsibility to pay the premium by the due date.** ■



1ST CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 14954
 LOS ANGELES, CA

**SCREEN ACTORS GUILD—
 PRODUCERS PENSION
 AND HEALTH PLANS**

3601 West Olive
 PO Box 7830
 Burbank, CA 91510-7830



**Women’s Health
 and Cancer
 Rights Act of 1998
 Annual Notice**

As required by the Women’s Health and Cancer Rights Act of 1998, the Health Plan provides benefits for mastectomy-related service including reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy (including lymphedema).

For more information contact the Plan Office at (818) 954-9400 or (800) 777-4013.



PENSION AND HEALTH PLAN DIRECTORY

Burbank Plan Office: (818) 954-9400
From outside the Los Angeles area: (800) 777-4013
Fax: (818) 953-9880
New E-mail address: psd@sagph.org
Web site: www.sagph.org

IF YOU NEED:	ASK FOR:
Benefit and Eligibility Information	Participant Services
Pension Plan Information	Pension Department, Ext. 2020
Information on Medical Claims	Participant Services
Information on Dental Claims	
Delta Dental – Member Services	(800) 846-7418
– Directories	(800) 846-7418
Information on Prescription Drugs	
Medco Health	(800) 903-4728
Prescription Pre-Authorizations.....	(800) 753-2851
NEW YORK Plan Office	(212) 599-6010
275 Madison Ave. #1819, New York, NY 10016	
SOUTHEASTERN Plan Office	(305) 670-9795
7300 North Kendall Drive #620, Miami, FL 33156	